Bangalore Electricity Supply Company Limited

(Wholly owned Government of Karnataka Undertaking)

Email: gmit@bescom.co.in

Office of the
General Manager (ICT & MIS)
5th Floor, Belaku Bhavana,
BESCOM Corporate Office,
K.R Circle Bangalore –560001

No. BESCOM/GM(ICT&MIS)/BC-48/DGM-IT2/AGM-IT5/MGR-IT15/2024-25/2720 Date: - 4 SEP 2024

CORRIGENDUM/ADDENDUM

Sub: Issue of Corrigendum/Addendum for the Tender: "Renewal of Annual Maintenance Contract (AMC) & Annual technical Support (ATS) for various items deployed in Data Centre"

Ref: Tender Enquiry No. BESCOM/2024-25/SE0175 dated 23.08.2024

Subsequent to the clarifications raised by the prospective bidders on the referred RFP, the following terms and conditions are added as below:

A) CORRIGENDUM:

As Existing:

Sl. No.	Clause No. / Section No.	Page No.	Particulars	Payment Terms	Timeline	Deliverables	Penalty
1	3.4 a) **Payment Terms & Penalties:** SL No. 1	26	Renewal/Activation of AMC/ATS from OEM from the required effective date.	70% of total DWA cost	Within two weeks from the date of DWA	On submission of back to back agreement with the OEM and on Reflection of AMC/ATS renewal on the customer support portal	0.25% of DWA cost per week subject to a maximum of 10% of DWA cost

04/09/24

As Amended:

Sl. No.	Clause No. / Section No.	Page No.	Particulars	Payment Terms	Timeline	Deliverables	Penalty
1	3.4 a) **Payment Terms & Penalties:** SL No. 1	26	**For Lot 1:** Renewal/Activation of AMC/ATS from OEM from the required effective date along with upgradation of Controller with equivalent or Higher, latest generation models and addition of 50TB usable capacity.	70% of total DWA cost	Within Four weeks from the date of DWA	On submission of back to back agreement with the OEM and on Reflection of AMC renewal on the customer support portal and on completion of upgrade activity.	0.25% of DWA cost per week subject to a maximum of 10% of DWA cost
			For Lot2 & Lot 3: Renewal/Activation of AMC/ATS from OEM from the required effective date.	70% of total DWA cost	Within two weeks from the date of DWA	On submission of back to back agreement with the OEM and on Reflection of AMC/ATS renewal on the customer support portal	0.25% of DWA cost per week subject to a maximum of 10% of DWA cost

B) ADDENDUM:

Sl. No.	Clause No. / Section No.	Page No.	
1	5.1 **Detailed Scope of Work** added as point No. 12	33	Specific to NetApp Storage, the OEM – M/s NetApp shall carry out Storage controller upgrade with equivalent or Higher latest generation models and add a minimum additional 50TB of usable capacity with 3 years support for all storage components and migrate the existing model AFF 700 capacity and data under new controller, post migration and upgrade the total capacity should be min. 350TB Usable.

04.09.24

General Manager (ICT&MIS)
BESCOM